

State Center Community College District

Reedley College OT-17

OT-17 Job Retention and Responsibilities, 1 Unit (Section number 56924) Spring Semester **January 9, 2017 – May 19, 2016, Tuesday**

Meeting place/time: PE 352, 12:30—1:20

Instructor: Sean Stephens, MBA, PC PRO

e-mail: sean.stephens@reedleycollege.edu

Phone: 559-370-6373 (call or text)

Remind App

On rare occasions, I am unable to make it to class. In those cases, I use the *Remind* app to send out a notice that class is cancelled. I will also use the app to send out assignment deadline reminders, etc. If you would like these reminders, follow these steps:

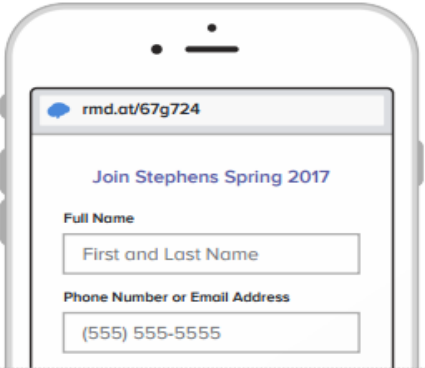
Pick a way to receive messages for Stephens Spring 2017:

A If you have a smartphone, get push notifications.

On your iPhone or Android phone, open your web browser and go to the following link:

rmd.at/67g724

Follow the instructions to sign up for Remind. You'll be prompted to download the mobile app.

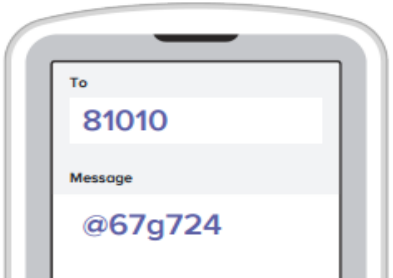


B If you don't have a smartphone, get text notifications.

Text the message @67g724 to the number 81010.

If you're having trouble with 81010, try texting @67g724 to (559) 472-0066.

* Standard text message rates apply.



ADA Statement

If you have a verified need for an academic accommodation or materials in alternate media, i.e. Braille, large print, electronic text, etc, per the Americans with Disabilities Act (ADA) or Section 504 of the Rehabilitation Act, please contact your instructor as soon as possible.

Communications with the instructor

Communications with the instructor can be handled before or after class in BUS 49 or via e-mail. Your instructor will make every effort to respond to your e-mail within 24 hours Monday –Friday.

Instructor Availability

The instructor will not be available on Saturdays, Sundays, or holidays to reply to e-mail.

Cell Phones and Portable Devices

Please refrain from using devices during class time unless it is part of the lesson (Exceptions include viewing class textbook on your device). This material is essential to your continued success as a student and social distractions will hamper your efforts to excel.

Observed Holidays

January 16, Martin Luther King Day

February 17, Lincoln Observance

February 20, Washington Observance

April 10-14 Spring Recess

[Academic Calendar](#)

Required Textbook

None. All materials will be Internet downloadable or provided on BlackBoard.

Course Prerequisites:

To complete this course successfully, you must:

Have the ability to read collegiate textbooks and handouts

Follow written instructions

Be able to operate a personal computer

Send e-mail with attachments and receive e-mail with attachments

Navigate web pages

Technology suggestion for completing assignments outside of class time

- A personal computer with a Pentium-4 class processor or higher, 1 GB RAM and 2 GB available storage space
- Broadband connection to the Internet
- A valid e-mail address
- Operating system software: Microsoft Windows 7, Vista, or XP*
- Application software:
- Word Processor (MS Word, Open Office Writer, Corel Write, etc)
- Spreadsheet Software (MS Excel, Open Office Calc, Corel Calculate, etc)
- Presentation Software (MS PowerPoint, Open Office Impress, Prezi, Corel Show, etc)
- SQL Database Software (MS Access, Open Office Base, etc)
- Web browser software such as MS Internet Explorer or Google Chrome

Students must make sure their computer hardware and software work properly.

Computers are available for use at the Reedley College Computer lab in the library. Library computers are equipped with MS Office 2010. Classroom instruction will include both MS Office and Open Office suites.

Attendance

Attendance to this class is mandatory. The instructor reserves the right to take attendance at any time during the class period.

The instructor reserves the right to drop a student after 3 unexcused absences.

Course Description

This course covers a variety of topics related to succeeding at work an office setting. Topics include job orientation, business office employer expectations, customer service, dealing with difficult coworkers in the office, goal setting and career planning, mentoring, continuing education, and business ethics. Students will also be asked to examine their personal lives to determine and correct any potential issues that may hinder their ability to maintain their jobs in an office.

Student Learning Outcomes

The students who have completed this course satisfactorily will:

- Recognize situations that require problem solving and be able to apply their skills, both personal and technological, to that situation
- Provide good customer service within a variety of circumstances
- Determine what activities are inappropriate in an office setting
- Set professional and personal goals
- State reasons for pursuing continued education
- Explain their rights as an employee

Drop from and reinstatement to the class

It is your responsibility to drop this class by the drop date or to file a petition to be reinstated to this class.

Reading, class activities, assignments, and examinations

Materials for this course, including the course syllabus, are posted on the BlackBoard web site for this class. Assigned reading and hands on exercises, as stated in the class schedule, must be completed thoroughly. It is the student's responsibility to make sure their assignments and examinations are submitted on time and can be read by the instructor.

Assignments, examinations, and projects must be completed by the due date or risk losing 5% credit per day for that assignment for each day late.

Class activities are the activities conducted during class meetings. Each class activity is worth 25 points. Students must attend the class to earn class activity points.

Examinations and quizzes

All examinations and quizzes must be completed individually in the classroom on their designated dates during class.

Collaborations are not allowed on any of the examinations or quizzes

The materials for quizzes are directed readings, handouts, and lecture information

All quizzes are closed book/closed notes

One makeup examination is allowed with the instructor's advanced approval and must be completed within two days after the exam date.

No makeup class activity is given

Late assignments will be assessed a 5% daily penalty

Grading scale

90 – 100%	A
80 – 89 %	B
70 – 79 %	C
60 – 69 %	D
59 % and below	F

Various policies

Campus code requires that shoes or sandals and appropriate attire be worn at all times on campus. Cheating and plagiarism will be treated according to the policy specified in the Course Catalogue of Reedley College.

A student will be subject to discipline if he or she:

- Prevents other students from pursuing their authorized curricular or co-curricular interests.
- Interferes with or disputes faculty and administrators who are fulfilling their professional obligations
- Prevents classified employees from fulfilling their prescribed duties.
- Deliberately endangers the safety of persons or the security of college property
- Violates [SCCCD Computers and Networks Usage Policy](#).