

PROGRAM OF STUDY

Information Technology Support Technician Certificate of Achievement

This program provides students with the knowledge, training, and hands-on experience to pursue a career as an Information-Technology Support Technician professional in business, government, or education. Students completing this program of study will be able to enter the workforce with a comprehensive understanding of computer hardware, system software, networking essentials, and needed people skills to maintain their job at a work place. These courses apply toward the Associate of Science degree in Information Systems.

Required Courses		Units
IS15	COMPUTER CONCEPTS	3
IS60	OPERATING SYSTEMS	2
IS61	Computer Building and Configuration	1.5
IS62	Computer Troubleshooting and Maintenance	2.5
IS63	Computer Networking I	3
OT17	JOB RETENTION AND RESPONSIBILITIES	1
Total Units		13

Effective Term: Spring 2012

PID 207