

Dean of Students
Counseling Center

EXPRESS COUNSELING



Mark as shown: Please use a ball-point pen or a thin felt tip. This form will be processed automatically.

Correction: Please follow the examples shown on the left hand side to help optimize the reading results.

1. Location

1.1 Location that you received Express Counseling Services: Madera Center Willow International Center Reedley College Center

1.2 Month when Express Counseling Services at the North Centers were used: January March April May August October November

2. About Express Counseling:

2.1 Did you learn how to use express counseling to take care of your academic questions? Yes No

2.2 Were your academic questions answered? Yes No

2.3 Strengths of Express Counseling Services: (mark all that apply)
 Shorter wait time Questions answered quickly Counselors more accessible at express table
 Referrals to appropriate services helpful Counselors were knowledgeable about programs and services Resources were available and/or provided (registration instructions, class schedule, important dates, course requirements, etc.)

2.4 Please indicate referrals made for you by the Express Counselor (mark all that apply):
 Admissions CalWorks Counseling Workshop
 DSP&S Financial Aid Health Services

2.5 Would you utilize Express Counseling Services again? Yes No

2.6 How can we improve Express Counseling Services?

Empty text box for providing suggestions on how to improve Express Counseling Services.

