Office Technology 42 Medical Document Preparation Reedley College

Fall 2014 MTWTH 12:00-12:50 BUS 41 #59192: 8/11/14-12/12/14

Instructor: Toni Ensz Office: be 44 Office Phone: 638-3641, Ext: 3785

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Office Hours: T & W 9:00-10:00 BUS 44 or by appointment **and**

*Virtual Office Hour* - F 9:00-10:00 -- You can **email** me at [toni.ensz@reedleycollege.edu](mailto:toni.ensz@reedleycollege.edu) or you can **text or call** me at [(559) 677-7268](tel:%28559%29%20677-7268). Make sure you give me your name, class and any information necessary for communication

Required Text and Supplies:

**(Each student is required to have his or her own textbook. You will not be allowed to work from copies or share with another student)**

* 1 GB Jump Drive (flash drive, memory stick, usb drive)
* Understanding Health Insurance: A Guide to Billing and Reimbursement By Green & Rowell, Cengage Delmar Learning, 11th Edition, 2011.  
   isbn 978-1-1332-8373-7
  + (textbooks must be new so you can have a new code)
* Workbook to Accompany Understanding Health Insurance A Guide to Billing and Reimbursement by Green & Rowell, Cengage Delmar Learning, 11th Edition, by Burke and Williamson, 2011.   
   ISBN 978-1-1332-8375-1
* Additional necessary texts: You will need to get a **USED** ICD-10 book and CPT book. Look for previous year editions – 2012, 2013 will be fine. **Do Not purchase them new**. (The new cost can be up to $300 per book, the used price should be between $5 and $60). This is a learning resource and there is no need to purchase new editions.

Basic Skills Advisories:

Eligibility For English 125, English 126, And Math 101

Subject Advisories:

OT10 Medical Terminology and ability to type 35 wpm

Course Description:

This intense course covers health insurance plans, insurance claim forms used in a medical office, and diagnostic and procedural coding.

Course Objectives:

1. be introduced to the major nationwide medical insurance programs
2. become familiar with medical terminology relating to billing and coding
3. learn how to use a diagnostic coding book (ICD) and assign a code to diseases.
4. learn how to use a procedural coding book (CPT) and assign a code to procedures, supplies, and equipment.
5. learn how to fill out a health insurance 1500 claim form

Course Outcomes:

Upon completion of this course, students will be able to:

1. Recognize nationwide medical insurance programs.
2. Assign ICD codes to diagnoses.
3. Assign CPT codes to procedures, supplies, and equipment used.
4. Fill out a Health Insurance 1500 Claim Form.

Course Content Outline:

1. Health Insurance Specialist--Roles and Responsibilities
2. Legal Considerations
3. Introduction to Health Insurance
4. Managed Health Care
5. Life Cycle of an Insurance Claim
6. Diagnosis Coding
7. Procedure Coding
8. Coding from Source Documents
9. Essential Claim Form (1500) Instructions
10. Filing Commercial Claims
11. Blue Cross and Blue Shield Plans
12. Medicare
13. Medicaid
14. Tricare/Champus
15. Workers' Compensation

Attendance and Tardies:

* Just as it is expected that employees will be present for all workdays, students are expected to attend all class meetings, be on time, and be in class the entire class session. Roll is taken each class period. The only excused absences are those due to a school-related activity or a requirement to appear in court and you must let me know before the absence. Any other absence, calling me to tell me you will be absent does not excuse you but is considered professional courtesy and will be noted in your attendance record. (On the job, if you do not call prior to being absent, you will be reprimanded or fired.) Students leaving class before the end of class will be recorded as a tardy and 3 points will be deducted from participation.
* Try not to be late for an exam. If you are late, you may take the exam up to the time the first student finishes the exam and leaves. After the first student leaves, you may not take the exam and it will count as a missed exam.
* If you decide to drop the course, **it is your responsibility** to make the drop official in the Admissions and Records office or else possibly receive a grade of F. **The drop date for this class is October 10, 2014.**
* I do not accept late work, nor do I allow for make-up work (this includes in-class work, homework, and tests). This means you need to be in class and do the work as assigned. If you are aware you are going to be absent, you may complete the assignment and hand it in early, but no late work will be accepted.
* In this class, you are allowed 4 absences before being dropped from the class. Absences and tardies will affect your grade. Five points will be deducted each day of non-participation and 3 points for each tardy.
* Students are expected to be on time. Two tardies are considered 1 absence.

Holidays:

* Monday September 1
* Tuesday, November 11
* Thursday & Friday November 27-28

Tests:

* There are no make-ups for missed tests. If you foresee that you have an unavoidable situation on an upcoming test date, you may arrange to take the test early. No late tests will be allowed. Telephone or email me to discuss a specific situation.
* You may not leave the classroom once you have been given the test. If you leave the classroom, you will need to hand in your test.

Final Exam:

* A comprehensive final exam will be given at the end of the quarter. The final exam will be given on **Wednesday, December 10, 2014 – 12:00-1:50.**

Tentative Grading Percentages:

|  |  |
| --- | --- |
| Grade | Percentage of total points |
| A | 90-100% |
| B | 80-89% |
| C | 70-79% |
| D | 60-69% |
| F | 59% and lower |

* *CLASS PARTICIPATION: 15%*
* *HOMEWORK/WORKBOOK: 50%*
* *CASES: 15%*
* *FINAL EXAM: 20%*

Web address to access your progress grades:

* http://sc.webgrade.classmanager.com/reedleycollege/
* Your User ID is the same as your Reedley College Student ID.
* I will email you your password and a link to the Web site at the end of week 3.

Cell Phones:

* Please place your phones on vibrate before class begins. No texting allowed in class. If you must take a phone call, please step out of the classroom when talking. I will ask you to leave class and deduct 3 points from your participation grade if you continually have your phone out and/or texting during class.

ADA:

* If you have special needs as addressed by the Americans with Disabilities (ADA) act including alternate media requests, please notify your course instructor immediately. Reasonable efforts will be made to accommodate your special needs.

Academic Dishonesty:

* Students at Reedley College are entitled to the best education that the college can make available to them, and they, their instructors, and their fellow students share the responsibility to ensure that this education is honestly attained. Because cheating, plagiarism, and collusion in dishonest activities erode the integrity of the college, each student is expected to exert an entirely honest effort in all academic endeavors. Academic dishonesty in any form is a very serious offense and will incur serious consequences.
* Cheatingis the act or attempted act of taking an examination or performing an assigned, evaluated task in a fraudulent or deceptive manner, such as having improper access to answers, in an attempt to gain an unearned academic advantage. Cheating may include, but is not limited to, copying from another’s work, supplying one’s work to another, giving or receiving copies of examinations without an instructor’s permission, using or displaying notes or devices inappropriate to the conditions of the examination, allowing someone other than the officially enrolled student to represent the student, or failing to disclose research results completely.
* If you are caught cheating on an assignment, everyone involved will receive zero points on that assignment. **Cheating, in this class, is handing in the same assignment as another student as if it was your own.**
* Plagiarism is a specific form of cheating: the use of another’s words or ideas without identifying them as such or giving credit to the source. Plagiarism may include, but is not limited to, failing to provide complete citations and references for all work that draws on the ideas, words, or work of others, failing to identify the contributors to work done in collaboration, submitting duplicate work to be evaluated in different courses without the knowledge and consent of the instructors involved, or failing to observe computer security systems and software copyrights.
* Incidents of cheating and plagiarism may result in any of a variety of sanctions and penalties, which may range from a failing grade on a particular examination, paper, project, or assignment in question to a failing grade in the course, at the discretion of the instructor and depending on the severity and frequency of the incidents.

Receipt and Acknowledgement of OT 42 syllabus

I, \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_acknowledge the receipt of this OT 42 syllabus.

**(Print your name legibly)**

I have read the guide and understand the policies and procedures of this course. I particularly understand the policies regarding **Attendance**, **make-ups, cell phones,** and **Grading,** as outlined in this document.

**Signature**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Id #** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Date** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Phone #** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Emergency Contact Name** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Emergency Phone Number** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Tell me about you. What are your interests, family, affiliations???**

**Are there any medical conditions you have that might be helpful for me to know?**