



**INFORMATION SYSTEMS
HELP DESK
2012-2013**

Name: _____

SSN/ID: _____

Date: _____

Complete the following program of study:

| Certificate of Achievement (R.693E.CA) Major requirements (21 units minimum) A grade of "C" or better is required in the following courses: | units | completed | in progress | planned |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|------------------|--------------------|----------------|
| IS 15 – Computer Concepts | 3 | | | |
| IS 16 – Word Processing | 1.5 | | | |
| IS 18 – Spreadsheet Fundamentals | 1.5 | | | |
| IS 26A – Database Concepts and Design | 3 | | | |
| *IS 26B – Advanced Database Concepts and Design | 1.5 | | | |
| IS 40A – Internet Concepts and Design | 3 | | | |
| IS 60 – Operating Systems | 2 | | | |
| IS 62 – Computer Troubleshooting and Maintenance | 2.5 | | | |
| IS 63 – Computer Networking I | 3 | | | |

Note: * Online only.

Faculty Advisors: Mr. David Atencio (Reedley), Dr. John Cusaac (Madera/WI), Mr. Daniel Morales (Reedley),
Mr. Brent Nabors (Madera/WI), Mr. Everett Sandoval (Reedley), and Mr. Ray Tjahjadi (Madera/WI)