



**BUSINESS
CALL CENTER CLERK
2007-2008**

Name: _____

SSN/ID: _____

Date: _____

Complete the following program of study:

Certificate of Completion (R.226B.CC) Major requirements (16 units minimum)	units	completed	in progress	planned
COTR 19V – Cooperative Work Experience, Occupational (see note below)	1			
OT 1 – Computer Basics	1.5			
OT 13A – Microsoft Access Essentials	1.5			
OT 13C – Database Projects	1.5			
OT 23 – Data Entry	3			
OT 25 – Computerized Filing	1.5			
OT 44 – Filing Procedures	1.5			
OT 46 – Championship Typing	1.5			
OT 48 – Today's Receptionist	1.5			
OT 49 – Business English	1.5			

Note: COTR 19V is only offered at the Madera Center.

Faculty Advisor: Mrs. Francine Underwood (Madera)