

**1. 1. The front desk staff are kind and courteous.**

- Strongly disagree
- Disagree
- Neither
- Agree
- Strongly agree

**2. Tutors are welcoming and friendly.**

- Strongly disagree
- Disagree
- Neither
- Agree
- Strongly agree

**3. Tutors are knowledgeable and able to answer my questions.**

- Strongly disagree
- Disagree
- Neither
- Agree
- Strongly agree

**4. The overall tutoring experience met my needs.**

- Strongly disagree
- Disagree
- Neither
- Agree
- Strongly agree

**5. Tutoring has helped to increase my confidence with the course material.**

- Strongly disagree
- Disagree
- Neither
- Agree
- Strongly agree

**6. I believe my grade has improved because of the tutoring I received.**

- Strongly disagree
- Disagree
- Neither
- Agree
- Strongly agree

7. I plan on utilizing tutorial services in the future.

- Strongly disagree
- Disagree
- Neither
- Agree
- Strongly agree

8. Additional Comments.